OPPONENT EVALUATION OF MASTER THESIS

Name of the student: Asare Boateng

Name of master thesis supervisor: Ing. Hana Kopáčková, Ph.D.

The title of the master thesis: Evaluation of information system success in particular organization

The evaluation of the master thesis: (evaluation: A = the best, F = the worst/failed)

		A	B	C	D	E	F
1.	Sophistication of the topic		x				
2.	Formulation of objectives		x				
3.	Choice of appropriate methods and methodology used		x				
4.	Logical process being used, work with data and information		x				
5.	Theoretical background of an author		x				
6.	The structure of paragraphs and chapters			x			
7.	Work with scientific literature	x					
8.	Comprehensibility of the text and level of language			x			
9.	Clarity and professionalism of expression in the work			x			
10.	Fulfilment of objectives			x			
11.	Formulation of conclusions			x			
13.	**Overall evaluation of the master thesis**			**x**			

Other comments

The aim of the master thesis is to review factors influencing information systems success and to verify the occurrence of the factors in the real company.

The author provides a brief introduction into the topic (including terms). Then he provides an overview of 17 critical success factors (CSF), statistical analysis of their occurrence in the reviewed literature, a case study in the real company, recommendations, and conclusion.

The author does not explain criteria of choice of CFSs, which are included into analysis the thesis.

Chapter 1.2 describes enterprise resource planning systems without explanation of connection of this topic to the thesis.

Chapter "Conclusion and Recommendation" does not contain any recommendation.

The author uses many abbreviations, which decreases readability and understandability of the text. Some of them are not explained in the list of abbreviations.

The thesis shows that the author was able to fulfil the given objective and apply previously learned knowledge and skills. An explanation of choice of included CSFs would be useful. A greater focus on the text flow (e.g. see inclusion of ERP) would be beneficiary as well.

Questions to be answered during the defence:

1. How were CFSs categorized into the four domains (see page 27)? It seems that some of the project specifics CSFs can overlap with the social system CSFs.

2. Why are national and international legal systems not included?

3. Explain the last sentence of chapter 4.4, i.e. clearly express what the conclusion of the Chi-square analysis is.

4. Correlation between COM and ILS is 1 (see table 5). How is it covered by the conclusion of the Chi-square analysis?

I recommend the thesis for defence and I propose the following grading: C

Date: 28. 5. 2018

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