

MASTER THESIS OPONENT REPORT

Name of the student: Lyndon Nii Adjiri sackey

The title of the master thesis: Performance Management Techniques in Public Sector

Name of the opponent: Ing. et Ing. Barbora Zemanová, Ph.D.

The evaluation of the master thesis: evaluation: 1 = the best, 4 = the worst

	1	1-	2	2-	3	4
Difficulty		X				
Choice of appropriate methods and used methodology.	X					
Fulfilment of objective	X					
Original contribution to professional practice		X				
Logical process being used	X					
Theoretical background of an author	X					
Selected solution process.	X					
Work with data and information	X					
Formulation of conclusions	X					
Work with scientific literature (quotations, norms)	X					
Clarity and professionalism of expression in the work	X					
The level of editing images and tables.	X					

Other comments:

The theoretical part is very well written based on a great number of quality resources mainly from research studies. It contains theoretical statements of performance management, its techniques and use in public management. The survey in practical part is focused on analysis of performance management techniques used in a selected public sector. United Kingdom has been chosen as the country for the analyses to be conducted. The selection of the country was appropriately chosen, as it can be stated that the use of performance management techniques is on high level there compared to other countries. Methodology and research methods are appropriate to the level of work. I appreciate the fact that the results of our own survey are compared with the results of the world surveys presented in professional journals. It can be stated that the aim of the work has been fulfilled.

Formal comment: List of abbreviations is not written in alphabetical order.

Question:

1. There is written in the text that according to own research “15 % of the boroughs used Benchmarking as a performance management technique for measurement of performance”. Do they use it for different reason or they don’t use it at all?
2. There is written in conclusion that use of performance management technique resulted in lot of benefits. Can you name the benefits of application of performance management techniques that are confirmed by your own research?

3. You assessed four aspects of PMT in literature review. (p.29) According to what basis have they been chosen?

I suggest the grade: Excellent

Pardubice: 5.6.2017

Name: